

## Privacy Policy

1. This Privacy Policy sets out the rules for data processing and protection personal data provided by users in connection with the use by them from the services offered by the website of Hotel Dwór Karolówka: <https://karolowka.pl/>
2. The administrator of personal data contained in the Hotel Dwór website Karolówka, ul. Chłabówka 1, 34-500 Zakopane, is an entity entered into register of entrepreneurs under the NIP number: 5510001751, HYLAR Grzegorz Hyla (hereinafter: Administrator).
3. The hotel informs that providing personal data is a contractual requirement and statutory (when documenting sales by issuing a VAT invoice the obligation to provide the NIP number). Failure to provide personal data makes it impossible concluding a contract with the facility as well as preventing the issuance of an invoice VAT.
4. The legal basis for the processing of the Guest's personal data obtained by The hotel is a contract for the provision of hotel and restaurant services.
5. The legal basis for the processing of the Guest's personal data used for marketing purposes is the Guest's consent. The facility informs that consent can be withdrawn at any time. Withdrawal of consent does not affect the validity of the processing that took place before the consent was withdrawn.
6. The legal basis for the processing of the Guest's personal data by monitoring is to protect its interests and to protect the interests of other natural persons, as well as the legitimate purpose of the administrator.
7. The purpose of processing personal data of Hotel Guests is:
  - Conclusion of the contract for the provision of accommodation services.
  - Pursuing possible claims by the Hotel in connection with damage suffered by the Hotel caused by the Guest or security against the Guest's claims against the Hotel.
  - Documenting the performance of the service for tax purposes and statistics.
  - Consideration of the complaint.
  - Targeting marketing information and offers about your products i services.
  - Ensuring the safety of Hotel Guests and other people staying on the premises of the Hotel.
8. The Facility transfers personal data to the following categories of entities:
  - Companies providing IT support services for the Hotel and delivering IT software;
  - Accounting companies providing accounting services;
  - Transport and taxi companies when ordered by Guest transport or courier shipment;
  - Law firms (law firms) providing consultancy services legal and legal representation in the event of claims civil law.
9. Personal data:
  - Acquired in connection with the concluded contract for the provision of services will be processed for the period of limitation of tax claims or civil law claims of the Hotel or Guest, depending on which of these events will happen later
  - Obtained on the basis of consent will be processed for a period validity of consent for marketing purposes,
  - Obtained in connection with monitoring will be processed for 30 days from the date of fixation, and then they will be permanently deleted, unless z due to a special circumstance (e.g. accident) will be necessary storage of monitoring recordings for a longer period.
10. The guest has the right to access their personal data, correct them, deletion, limitation of processing, data transfer and to submit object to processing.
11. The guest has the right to lodge a complaint with the competent supervisory authority in regarding the protection of personal data when he considers that the processing of his data personal information has been breached.
12. The administrator reserves the right to change the privacy policy website, which may be caused by the development of Internet technology, possible changes in the law in the field of personal data

protection and development service. We will inform users about any changes in a way visible and understandable.